

## Referral transport Mandatory Disclosure Formats

**Note.** To be filled and updated quarterly under NHM Mandatory Disclosure for all category of vehicles defined below.

**1 Patient transport Vehicle**

Vehicle designed primarily for transporting patients but without a trained personnel/ paramedic. This includes State-owned facility level ambulances, which may be used for inter-facility transfers, etc.

Financial Year 2018-19				Remarks, if any
Quarter (April 2018 to June 2018)				
Sl. No.	Indicators	Dial 102 Patient Transport		
		NHM	State + Others	
	National Ambulance Service (NAS) Implementation (Yes), attached photos			
<b>1</b>	<b>Fleet Info</b>			
1.1	Total Number of ambulances sanctioned	2674		
1.2	No. of Ambulances functional out of 1.1	2674		
1.3	No. of GPS fitted ambulances out of 1.2	2674		
1.4	No. of ambulances linked to call centre out of 1.2	2674		
1.5	Operational Agency (State/NGO/Others private agencies). <i>Also provide name NGO/ private partners separately, where applicable</i>	State		
1.7	No. of ambulances having certified trained staff on emergency care out of 1.2	2674		
i	EMT	N/A		
ii	Paramedics / LTs	N/A		
iii	Drivers	2674		
iv	Others (including call centre staff, administrative staff, etc.)	N/A		
<b>2</b>	<b>Call Information</b>			
2.1	Centralised Call Centre (Yes/No). Please specify whether State/District level	Yes (State Level)		
2.2	Average no. of calls received per month	683758		
i	% of calls attended (out of 2.2)	12%		
ii	% calls where ambulances were dispatched (out of 2.2)	99%		
iii	% ineffective calls (out of 2.2)	88%		
<b>3</b>	<b>Operational Details</b>			
3.1	Average Operational cost per month per ambulance	Rs. 13884/-		
3.2	Average Km travelled per ambulance per day	30		
i	No. of ambulances doing < 80 KMs per day	N/A		
ii	No. of ambulances doing > 150 Kms per day	N/A		
3.3	Avg no. of days covered per ambulance per month	30 days		
3.4	Avg no. of trips per ambulance per day	Approx. 2 per day		
i.	No. of Ambulances doing >5 trips per day	N/A		
ii	No. of Ambulances doing <2 Trips per day <i>(please provide justification in remarks col.)</i>	2647		
3.5	No. of ambulances per lakh population	N/A		
3.6	No of ambulances per 100 sq. KM	N/A		
3.7	User Fees ( If any with details)	N/A		
<b>4</b>	<b>Performance details</b>			
4.1	Total cases handled per month per ambulance	49		
	: Home to Facility	N/A		
	: Inter Facility Transfer (IFT)	N/A		
	: Facility to Home	N/A		
4.2	Average emergency rescues per month per ambulance (excludes non-emergency such as drop back home) <i>(Please detail emergency in remarks col)</i>	N/A		
4.3	Average number of pregnant women transported per ambulance per month	45		
4.4	Average number of cases where patient could not be attended at the first health facility destination	N/A		
4.5	Average Response time	25-30 Minutes		
i	Urban <i>(Only for Home to facility, and inter-facility transfer cases)</i>	N/A		
	: Call to Scene time	N/A		
	: Call to Hospital Time	N/A		
ii	Rural <i>(Only for Home to facility, and inter-facility transfer cases)</i>	N/A		
	: Call to Scene time	N/A		
	: Call to Hospital Time	N/A		